

SAMPLE MULTIPLE CHOICE QUESTION – MHRM (COMMERCE) SEM VI

Q. NO. SAMPLE QUESTIONS WITH CORRECT ANSWERS IN BOLD

- 1 _____ is the process of estimating future manpower needs of the organization
A) Promotion of employees
B) Human resource planning
C) Placement of employees
D) Performance Appraisal
- 2 _____ analysis is the process of studying and collecting information relating to operations and responsibilities of a specific job
A) **Job**
B) Role
C) Cost-Benefit
D) Cost
- 3 It is a standard format of the company to obtain information about every candidate applying for the job
A) Application Form,
B) Appointment Format
C) Application Blank
D) Leave Letter
- 4 In interviews are conducted as per the rules and practices.
A) Stress
B) Formal
C) Informal
D) Exit
- 5 _____ refers to horizontal movement of employees in respect of job position. .
A) Training
B) Promotion
C) Transfer
D) Development
- 6 HRM is considered as _____
A) a reactive function
B) a proactive function
C) an auxiliary function
D) an auxo-reactive function
- 7 _____ test measures the skills and knowledge required for a job.
A) Performance
B) GK
C) Interest
D) Desire
- 8 Interview is a _____ communication between candidate and interviewer..
A) one-way
B) three-way
C) two-way
D) four-way
- 9 _____ is handled by a junior executive in respect of selection of employees
A) Medical check
B) Initial screening
C) Final interview
D) Interview
- 10 _____ manager plays an important role in counseling and stress management.
A) HR
B) Finance
C) Marketing
D) Pay roll
- 11 It means the task, duties, and responsibilities which is assigned to individual employees
A) Job analysis

- B) Job specification
C) Job design
D) Job rotation
- 12 It is providing the details about candidate qualification
A) Job Description
B) **Job specification**
C) Job design
D) Job rotation
- 13 The employees are entitled to Salary, Bonus, Commission, etc. called as
A) **Individual Objectives**
B) Group Objectives
C) Organizational Objectives
D) Society objective
- 14 Apprentice training is one type of _____ training method.
A) Off the job
B) **On the job**
C) In the job
D) No job
- 15 _____ is the modern method of performance appraisal.
A) Checklist
B) Ranking
C) **360° Degree appraisal**
D) Ranking method
- 16 Stress of HRD is an _____ of employees.
A) Recruitment
B) Job study
C) **Skill development**
D) Selection
- 17 Career planning and career development move _____.
A) **Together**
B) In opposite direction
C) Parallel
D) Different direction
- 18 _____ is on the job training method.
A) **Job rotation**
B) Case studies
C) Lectures
D) Seminar
- 19 Role playing and Case study are the methods of _____.
A) **Training and development**
B) Management
C) Career planning
D) Succession planning
- 20 Succession planning and replacement planning are _____.
A) Different
B) **Identical**
C) Exactly opposite
D) none of the above
- 21 _____ helps to improve employee mental health and well being.
A) **Counselling**
B) Mentoring
C) Career guidance
D) Performance appraisal
- 22 Human resource development is one of the important areas of _____.
A) **Human resource management**
B) Human resource planning
C) Human resource research
D) Human resource participation
- 23 _____ is a method of training wherein trainees are trained in an environment that closely resembles actual workplace.
A) Environment scanning

- B) Simulation**
 C) Workplace training
 D) Role play
- 24 _____ is a traditional method of performance appraisal, whereby the performance appraisal report is normally not disclosed to the employee
A) confidential report
 B) checklist
 C) ranking
 D) Graphic rating
- 25 Generally, higher employee turnover rate takes place among _____ achievers.
A) High
 B) Medium
 C) Low
 D) Zero
- 26 _____ is the activity of influencing People to strive willingly for group objectives .
 A) Motivation
B) Leadership
 C) Communication
 D) Induction
- 27 Under ___ leadership style the leader makes all decisions by himself without consulting the subordinates.
A) Autocratic
 B) Participative
 C) Laissez- faire
 D) Bureaucratic
- 28 According to Abraham Maslow's Need Hierarchy Theory ___ level need to be satisfied before other need .
A) Lower
 B) Middle
 C) Higher
 D) Top
- 29 Theory X assumes ___ approach of the managers towards employees.
A) Traditional
 B) Professional
 C) General
 D) Modern
- 30 ___ types of Leadership style is mostly followed in Government organizations.
 A) Autocratic
B) Bureaucratic
 C) Democratic
 D) Participative
- 31 According to Need Hierarchy Theory ___ need are the basic need of human beings.
A) Physiological
 B) psychological
 C) social
 D) public
- 32 Theory X is based on ___ assumption of human nature.
 A) Positive
B) Negative
 C) General
 D) Conservative
- 33 Knowledge of human behavior helps to find out ___ people behave in certain situations.
A) How and Why
 B) How and Where
 C) Why and Where
 D) How
- 34 _____ influences people to work willingly towards group objectives.
 A) Motivation
 B) Communication
C) Leadership
 D) Reward
- 35 Knowledge of ___ skills is required by a leader as he constantly interacts with his people.
A) human

- B) market
C) technical
D) commercial
36. High employee _____ is a state of mind where the employee has high enthusiasm to work.
A) Motivation
B) Leadership
C) Management
D) Morale
37. An autocrat believes in _____ decision making.
A) **unilateral**
B) bilateral
C) multiple
D) joint
38. Competence refer to a combination of knowledge, attributes and _____ which are required to improve work performance.
A) **Skill**
B) Feelings
C) Opinions
D) Rules
39. _____ refers to the general competencies, which are specific to an organization.
A) Technical
B) Core
C) Behavioural
D) Satisfaction
40. Innovative culture is the work _____ that managers encourage to nurture and develop to generate innovative ideas.
A) Rules
B) Ethics
C) **Environment**
D) Behaviour
41. _____ employees perform what is expected of them and nothing more.
A) Actively engaged
B) Actively disengaged
C) **Not engaged**
D) Engaged
42. _____ employment is a system of working for a fixed number of hours with the starting and finishing timing within the agreed limits.
A) **Flexitime**
B) Parttime
C) Temporary
D) Fulltime
43. Employees _____ refers to a gradual reduction in workforce without firing employees, which takes place as and when workers resign or re
A) **Attrition**
B) Downsizing
C) Turnover
D) Motivation
44. Competency _____ is a process of identifying key competencies required for undertaking organizational tasks.
A) Scaling
B) **Mapping**
C) Tasking
D) Graphics
45. Employee _____ involves giving employees the autonomy to take right decision.
A) Engagement
B) Empowerment
C) Education
D) Ethics
46. Indian constitution is _____ sexual harassment and discrimination.
A) Favourable
B) Against
C) For
D) Permit
47. _____ means reducing the size of the organization.
A) Attrition

- B) Downgrading
- C) **Downsizing**
- D) Upgrading

48 Workforce diversity is _____ in any industrial society.

- A) Desirable
- B) Undesirable
- C) Dangerous
- D) **Normal and natural**

49 Absenteeism leads to _____.

- A) **Disturbance to normal flow of factory work**
- B) Rejection
- C) Cost reduction
- D) Increase in sales

50 Gen Y cannot imagine life without _____.

- A) Money
- B) Development
- C) **Internet**
- D) Support

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etire and are not replaced.